Kristina
Radzhapova

UX | UI Designer

🌐 kristinarad.com

in Kristina Radzhapova

✉ kradzhapova@gmail.com

SKILLS

User Research
Usability Testing
User stories/personas
User flows/ journey maps
Wireframing
Prototyping
Visual Design
Strategic Thinking/ Contribution
Presenting
Collaboration
Figma

EDUCATION

User Experience Design Cert.
CareerFoundry
Feb 2021 - Feb 2022

Digital Marketing Strategy Cert.
BCIT
Sep 2019 - Nov 2019

Canadian Ski Instructor/ Coach Cert.
CSIA
Dec 2014

UX | UI Designer with 10 years experience in user-centered service and teaching . Bringing communication and collaboration excellence to teams. Passionate about delivering accessible and innovative user experiences.

PROJECTS

UX | UI Designer 🌐 **Parent Toolbox**   Mar 2021 - Nov 2021

- Owned end-to-end design process for native iOS app
- Based on research ideated solutions with low to high fidelity wireframes, then created clickable prototypes using Figma
- Conducted user testing, then based on feedback led iterations and final visual design of product, along with high-fidelity mock-ups
- Product received 4/5 stars reviews from users with positive comments on overall user experience and concept

UX | UI Designer 🌐 **FitHabit**   Feb 2022 - May 2022

- Led strategic direction of responsive web app
- Designed user flows, low to high fidelity wireframes for mobile, tablet and desktop screens
- Created clickable mobile prototypes in Figma
- Owned visual design process, including high-fidelity final product mock-ups

PROFESSIONAL EXPERIENCE

Public Services Specialist   Jul 2017 - Present
Library, Resort Municipality of Whistler - Whistler, BC

- Achieved 10/10 scores for Service Excellence by delivering user-centered, reliable and empathy focused services
- Contributed to research and strategy for enhancing library services using Agile frameworks and team collaboration
- Contributed to innovative 'Deweyless Project' by collaborating on information architecture and ideating on best visual and accessible design for users

Ski Instructor/ Coach   Winter 2016, 2017, 2018
Whistler Blackcomb, Vail Resorts - Whistler, BC

- Facilitated exceptional user-experiences for diverse local & international clients while improving ski skills

Senior Guide   Summer 2014-2019
Ziptrek Ecotours - Whistler, BC

- Presented/ Guided 600+ tours with focus on great user-experience
- Ideated on product improvement and company culture